


Patient Prescription Pathway

Preferred Method – Online Services	Handwritten
<p>The preferred and most efficient method for all prescription requests is via our Online services*. If you are not yet registered for Online services, please refer to our website for details on registration - http://bit.ly/451UbH9</p> <p>* https://systmonline.tpp-uk.com or Airmid</p> <p>App download by scanning here </p>	<p>Should you not wish to use online services, then you will need to submit a handwritten prescription request or tick the counterfoil of your prescription and either place in the black prescription box in our foyer or, if the surgery is closed, then please post through the blue letterbox located outside.</p> <p>There are some blank prescription request forms in the foyer or ask at the reception.</p>
<p>Please note that the GP can take up to 72 hours for processing of prescriptions and then you will need to check with your nominated pharmacy for their turnaround times once they are in receipt of the prescription. Some pharmacies have a 3-day turnaround.</p>	

Points to note

- ❖ We do **Not** take prescription requests over the telephone.
- ❖ Online services are available to all patients **aged 16 and over**.
- ❖ If you are on a **stable regular medication**, we opt to use the **repeat dispensing system** where 6 months of the prescription is issued, and you collect your medication monthly from your pharmacy. More info click here - <https://youtu.be/zzaNeAaelAo>
- ❖ Please note that we will **NOT** be contacting you when the prescription is ready. Please do **not call** the surgery to check on the progress on your prescription, instead check with your nominated pharmacy, having allowed for the appropriate turnaround time.